

TROUT LAKE BC INTERNET SOCIETY

S E R V I C E C O N T R A C T

Mailing Address: 6276 Sawczuk Road Trout Lake, BC V0G 1R2
 E-Mail: tlbcis@troutlakebc.net Phone/Fax: 250-369-0003

TLBCIS January 2019

SERVICE START DATE:	CONTRACT #
CUSTOMER NAME:	CUSTOMER CONTACT (If Other):
BILLING ADDRESS: _____ _____ _____	SERVICE ADDRESS (If Other): _____ _____ _____
MAIN PHONE: _____	E-MAIL: _____
ALTERNATE PHONE: _____	CC: _____

EQUIPMENT

	Cost	Amount +Tax	Total
CPE Receiver Deposit			\$100.00
Router			
Other			

S E R V I C E P L A N E L E C T I O N

Service	Plan	GB/Month	Fee	Amount +Tax	Total
Residential Full Time Residents	Standard	50	Monthly \$44.00	\$49.28	
	Gold	95	\$60.00	\$67.20	
	Platinum	150	\$75.00	\$84.00	
	Diamond	300	\$110.00	\$123.20	
	Titanium	500	\$160.00	\$179.20	
Seasonal Part time Residents	Standard	50	Annually \$297.00	\$332.64	
	Gold	95	\$393.00	\$440.16	
	Platinum	150	\$483.00	\$540.96	
	Diamond	300	\$690.00	\$772.80	
	Titanium	500	\$980.00	\$1,097.60	
Monthly <i>(Plus \$20 Hookup Fee each new occasion during the fiscal year)</i>	One Month Only	50	Monthly \$75.00	\$84.00	
	Standard	50	\$60.00	\$67.20	
	Gold	95	\$71.00	\$79.52	
	Platinum	150	\$86.00	\$96.32	
				Equipment Total	
				Service Plan Total	

*A \$1.25/GB overage fee will be applied if you exceed your monthly allowance as specified in your chosen service plan.

TOTAL DUE ON COMMENCEMENT

I agree to the terms set out in this Service Contract and Acceptable Use Policy (AUP) provided. I am over 19 years of age and wholly understand and agree to comply with the Service Contract and AUP.

Customer Signature

Date Signed

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Billing

Payment is due in advance of each service period. Upon completion of the initial installation you will be charged for your first service period, any additional hardware required, appropriate TAX and a deposit for the supplied CPE. The CPE remains the property of the TLBCIS and must be returned upon termination of the service contract, at which time the deposit will be refunded provided that the CPE is not damaged.

A Director or technician of the TLBCIS will notify customers whose accounts become delinquent. Once notified, you have 5 days to pay the arrears in full. If payment has not been received within 5 days, your Internet Service will be suspended without further notice. The outstanding debt owed plus a \$50 reconnection charge must be paid before re-activation will occur.

Payment Options

We accept cash, cheques, CIBC Electronic Billing and E-Transfers.

The E-Transfer address is: krysbarwell@hotmail.com. Please provide a password for the E-Transfer.

Overages

Your upload and download volumes are combined to calculate your total monthly usage. It is your responsibility to be aware of and monitor your monthly usage.

Conditions of Service

Failure to comply with the terms of the TLBCIS Acceptable Use Policy (AUP) will lead to a denial of TLBCIS Services.